



## CASE STUDY: L.L.Bean Continues to Provide Exceptional Products using Texbase

### Quick and Easy Implementation

### Manages All Testing Data from Internal and External Labs

### Provides Solutions PLM and ERP Do Not

### Automates Manual Processes

### Integrates Easily with Other Systems

### Improves Quality Control

### Empowers Collaboration

L.L.Bean, Inc. is a trusted source for quality apparel, reliable outdoor equipment and expert advice. They consistently win awards for offering the best customer service in the industry. This exceptional customer is achieved by carefully and respectfully listening to their customers, developing systems and processes that support end-to-end service, and maintaining similarly high expectations of their suppliers' commitments to delivering great products.

Founded in 1912 by Leon Leonwood Bean, the company has grown from a one-man operation to a global organization with annual sales over \$1.6 billion. Today, L.L.Bean is an industry leader in brand management, and customer loyalty.

L.L.Bean leverages a best of breed technology strategy to support their product development, testing and quality control processes by combining the use of Texbase with PLM and ERP software solutions. For materials and testing, L.L.Bean relies on Texbase to support their efforts to innovate and test new technologies, optimize and streamline their development processes, and assure that quality is engineered into every stage of a product's evolution.

### Challenges

- Existing PLM and ERP systems did not efficiently generate, track or retrieve material testing data, which is necessary to ensure that finished products meet strict performance and durability standards.
- Needed the ability to generate and retrieve tests for both their internal lab as well as external 3rd party labs.
- Ensuring compliance in an ever-changing world of State, Federal and International regulations was challenging.
- Needed to reduce development cycle time and consolidate manual processes and additional constraints brought on by global expansion.

# L.L.Bean

“The team at Texbase was knowledgeable and flexible, providing a solution that works for our specific needs.”

– Patrick Welch

Manager,  
Physical Testing & Product Safety  
L.L.Bean

## Solutions

- Implemented Texbase as their system of record to manage testing data.
- Leveraged Texbase’s flexible configuration to develop standard testing protocols and specifications to meet their strict performance and durability standards, as well as regulatory requirements.
- Utilized Texbase reports to easily upload all relevant testing data into their PLM system to rapidly communicate required material and color information.
- Adopted the full suite of Texbase products to supplement their existing PLM and ERP systems.



## Results

- Elimination and automation of manual processes.
- Enhanced material innovation and quality control by reducing data entry and providing more time to focus on innovating.
- Flexibility: Texbase allowed for an immediate solution to L.L.Bean’s testing needs for development, quality and compliance, and can easily integrate with other systems in the future.

Texbase provides compliance, quality and materials management software solutions that power great product experiences in the apparel, footwear and consumer products industry. Texbase is a pioneer in cloud based business solutions and collaboration platforms that unite brands, retailers, suppliers and testing labs that trace compliance and quality from raw materials to finished product.