



QUALITY BICYCLE PRODUCTS

“Texbase has allowed better management for testing across all our labs and allows us to manage our data in one location. Implementing Texbase has significantly reduced our testing times & minimized delays in our development process.”

*- Sara Beach
Product Safety Manager
Quality Bicycle Products*

CASE STUDY: QUALITY BICYCLE PRODUCTS® Reduces Testing Time And Improves Visibility With Their Global Team

Quality Bicycle Products is a bicycle company that builds innovative, world-class brands, and distributes bicycle products from the best vendors in the industry to over 5,000 bike shops. QBP puts purpose before profit and strives to be an extraordinary business to partner with and to work for. They aspire to make the world a better place, and get more butts on bikes, and have made good on that goal for over 30 years.

QBP distribution has a very intentional mission: to bolster bike shop success by providing a high inventory of the best cycling products in the world, and reliably shipping those products to dealers exactly when they need it.

At QBP, partnering with other companies is about sharing a common vision and values. That’s why they work with best-in-class vendors who are committed to achieving outstanding results.

Challenges

- QBP needed a way to manage the extensive testing that is required for bicycles and bicycle parts.
- Lack of visibility made it difficult to quickly and accurately assess the history of test results.
- Using email to request testing was a slow manual process.
- Tracking results in Excel or other desktop applications was cumbersome and inefficient. As a result, it took months to enter data, determine status and analyze results across their global supply chain.
- They needed a better way to create and manage Certificates of Compliance for distributed products.
- Keeping current on quality, performance and compliance initiatives was difficult due to manual processes and lack of resources.

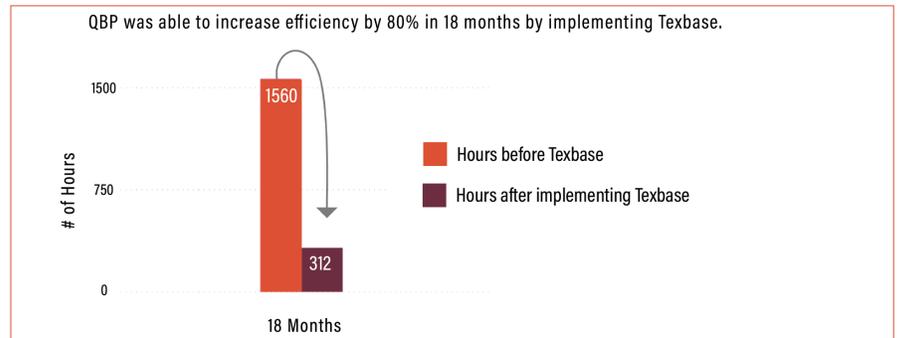


www.Texbase.com

Copyright ©2021 Texbase, Inc

Solutions

- Implemented Texbase as their global platform for material management, performance/compliance specifications and lab test data management.
- Texbase Compliance Portal allows QBP customers to search and manage compliance documents online and has transformed QBP's COC and GCC management process.
- Texbase allows internal and independent labs to easily access performance/compliance specifications and clearly understand testing requirements.
- Leveraged Texbase to standardize compliance and testing specifications.
- Lab partners efficiently return both testing data and supporting documentation.
- Texbase provides a platform for clear and consistent processes for testing specifications, requests and reporting.



Results

- Communicating specifications and generating test requests to global testing teams has delivered exceptional process and data clarity which accelerated product innovation.
- Spending less time manually entering and analyzing data has improved their quality processes and allotted more time for the development of comprehensive specifications and technical development.
- Improved management and created a consistent process for testing specification requests and reporting.
- Texbase's real-time results & comprehensive reporting capabilities delivers total visibility for fast test report disposition and conflict resolution.
- Texbase reporting functionality allowed QBP to implement a new billing strategy for their test lab in Taiwan.
- Increased leaderships' visibility by utilizing a quarterly lab report exported from Texbase.



www.Texbase.com
Copyright ©2021 Texbase, Inc

Texbase provides compliance, quality and materials management software solutions that power great product experiences in the apparel, footwear and consumer products industries. Texbase is a pioneer in cloud based business solutions and collaboration platforms that unite brands, retailers, suppliers and testing labs that trace compliance and quality from raw materials to finished product.